bloomerang volunteer

FEATURE DETAILS

Volunteer Management

All Bloomerang Volunteer plans include the following features:

Unlimited Managers, Unlimited Schedules, Unlimited Shifts, and Unlimited Messaging

Platforms

- Web Application (Google Chrome Browser)
- Attendance Kiosk (Google Chrome Browser)
- Mobile App - Android and iOS

Volunteer Contact Management

- Sync to Bloomerang Donor Management
- Data Import and Export
- File Storage
- Data Tagging - Users, Opportunities, Shifts, Reporting
- Administrator and User Types
- Administrator Permission Hierarchy and Read-Only Capabilities
- Complete Volunteer and Staff Profiles
- Group Types - Number, Account, Emaill
- Volunteer Ratings and Internal Notes
- Multiple Languages - English, French, Spanish, German, Dutch, Italian

Volunteer Recruitment

- Custom Signup Pages
- Unlimited Custom Forms
- Custom Signup Workflows
- Multiple Response Styles for Form Questions
- Files Uploads
- Organization Member Approval/Rejection
- Public and Private Opportunities or Shifts
- Group Signup (3 Styles of Groups)
- Liability Waivers and e-Signatures

- Social Media Sharing and Promotion
- Opportunity Email Invitations
- Custom Opportunity Settings

Qualification and Screening

- Qualifications, Role Interest, Availability
- Custom Questions and Filtering
- Tagging and Segmentation
- Application Screening Workflows
- Custom Registration Workflows
- Embed Opportunities on Webpages

Scheduling

- Volunteer Self-Signup to Shifts
- Unlimited Shifts
- Shift Confirmations
- Shift Waitlisting
- Group Scheduling, Signup, Check-In, and Reporting
- Bulk Actions
- Change Settings Across Shifts
- Drag & Drop Calendar and List Views
- Rostermode™ Best Match Engine
- Duplicate Shifts, Schedules and Opportunities
- Schedule Conflict Detection Across Opportunities
- Public or Private Opportunities and Shifts
- Unlimited Venues and Locations
- Unlimited Number of Roles
- Attendance Tracking
- Self Report Hours/Tasks
- Recurring Shifts (Coming Soon!)

Volunteer Communication and Engagement

- Personalized and Automated Email Messages
- Automated Re-engagement Email Messages
- Personal Schedules and Confirmation Requests
- Invitations to Organizations, Opportunities, and Shifts
- Active/Inactive Status Tracking
- Automated Recognition Email Messages
- Built-In Email Compliance
- File Attachments and Unlimited Size
- Insert Personalization (Schedules, Hours, Training)
- In-App Notifications (Web and Mobile)
- 3-Tier Fail Proof Communication (In-App>SMS>Email)
- Shift and Opportunity Notifications for Managers and Volunteers

Attendance Tracking

- Check-In (Mobile, Web, Kiosk)
- Check-In Tracking
- General Check-In
- Shift-Based Check-in Tracking
- Volunteer Self Check-in and -out
- Track Hours Worked
- Track Value of Hours
- Contribution Tracking
- Check-in and -out Logs
- Public and Private Leadersboards

Reporting and Dashboards

- Pre-build and Custom Reports
- Multi-level Summary Reports
- Report Filtering
- Communication Reports
- Schedule-Based Reports
- Schedule Gaps and Availability Reports
- Multi-Dimensional Service Time Reports
- Contribution Reports
- Tag Reports (Assignments, Volunteers, Opportunities, Shifts)
- Organization Administrator Dashboard
- Opportunity Overview Dashboard
- User Profile Giving Summary Dashboard
- Mobile App Real-Time Dashboard

Mobile App: Administrators

- Complete Staff List and Master Schedule Access
- Multiple Dashboards for Administrators
- Staff Presence Dynamic Filtering and Quick Roster Changes
- Real-Time Schedule Problems Notifications
- Broadcasts and 2-Way In-app Messaging
- 3-Tier Fail Proof Communication (In-App>SMS>Email)

Mobile App: Volunteers

- Manage Profile and Notifications
- View and Sign Up for Opportunities
- Access To Personal Schedule and View Documents
- Shift Notifications and Reminders
- Check-in and -out Capabilities and View Service Time
- In-App Messaging To Supervisor

Integrations

- Bloomerang Donor Management
- Public API
- Google Calendar
- Salesforce