

Volunteer Management Feature Details

The following features are included in all Bloomerang Volunteer plans. All plans include: Unlimited Managers, Unlimited Schedules, Unlimited Shifts and Unlimited Messaging

MEMBER MANAGEMENT

Data Migration and Imports

Complete Volunteer/Staff Profiles

Volunteer Ratings and Internal Notes

*Patented Filtering/Sorting Capabilities

Bulk Data Actions

Data Export to CSV

Multiple Languages- English, French, Spanish, German, Dutch, Italian

ONLINE RECRUITMENT

Build Custom Signup Workflows

Organization Member Approval/Rejection

Post Public & Private Opportunities/Shifts

Multiple Signup Forms

Capture Skills, Qualifications, Role Interest, Availability

Group Signup (3 Styles of Groups)

Social Media Sharing and Promotion

ROBUST SCHEDULING

Special Permissions: System Roles

Volunteer Self-Signup to Shifts

Rostermode™ Best Match Engine with Roster Gap Analysis & Group Rostering

Duplicate Shifts, Schedules, Programs

Manage Unlimited Venues/Locations

Schedule an Unlimited Number of Roles

Create Public or Private Opportunities

Volunteer Shift Confirmations & Notifications

Attendance Tracking (Web: Check-in/Out)

Volunteer Self Report Hours/Tasks

EMAIL COMMUNICATION

Pre-Schedule & Send Email Messages

Send Personal Schedules & Confirmation Requests

Send Invites to Organizations, Opportunities, & Shifts

REPORTING

Customize Reporting Across Events & Date Ranges

Check-in/Out Logs

Demographics

Service Time by Day, Week, Month, Year, or by Staff, Program, Group, Location

Schedule Gaps & Availability Reports

Volunteer View Their Service Hours

Broadcast Communication Logs

MOBILE APP: ADMINISTRATORS

Livemode™ Real-Time Onsite Management

Complete Staff List & Master Schedule Access

Staff Presence Dynamic Filtering & Quick Roster Changes

Check-in/Out Capabilities

Real-Time Schedule Problems Notifications

Broadcasts and 2-Way In-app Messaging

Guaranteed 3-Tiered communication Workflow (In-App>Email>SMS)

MOBILE APP: VOLUNTEERS

Access To Personal Schedule & View Documents

Automatic Shift Notifications/Reminders

Check-in/Out Capabilities & View Service Time

Signup To More Shifts & Opportunities

In-App Messaging To Supervisor

ADVANCED FEATURES

Screening Gating and Approvals

Work Hours Submission Approval

Shift Approvals

CUSTOMER SUCCESS

Email, Phone, and Live Chat Support

Designated Success Rep

On-boarding and Online Training